General Terms and Conditions

Official terms and conditions are in German. <u>AGB</u>
Below is a topline summary for information only and does not form part of any contract.

Our consulting services are delivered on the basis of our general terms and conditions "AGB"

- 1. Our offers are subject to change. Our confirmation of order is the authoritative document.
- 2. All information will be regarded as confidential and will not be shared with other parties unless authorized. This clause is reciprocal.
- 3. Costs will be detailed in the offer and are subject to VAT.
- 4. Payment is expected on delivery of invoice.
- 5. The client is required to provide all information necessary for the fulfillment of the order.
- 6. We retain copyright of all documents provided. These may not be shared with third parties without our written permission.
- 7. The contract ends on delivery of the order.
- 8. Unless otherwise agreed, we may destroy all documents 12 months after contract end.
- 9. We are not responsible for any damages unless caused by our serious negligence.